

<b>Committee:</b>	<b>Date:</b>
Health and Wellbeing Board	04.04.2016
<b>Subject:</b> Health and Wellbeing Board update report	<b>Public</b>
<b>Report of:</b> Director of Community and Children's Services	<b>For Information</b>
<b>Report Author:</b> Tirza Keller	

## Summary

This report is intended to give Health and Wellbeing Board Members an overview of local developments related to the work of the Board where a full report is not necessary. Details of where Members can find further information, or contact details for the relevant officer are set out within each section. Updates include:

- Healthwatch Update
- Safer City partnership update
- Square Mile Health update
- AWP update
- Child Poverty Update
- Samaritans bridge sign extension
- CityWell Launch

## Recommendation

Members are asked to:

- Note the report.

## Main Report

1. This report updates Members on key developments and policy issues that are related to the work of the Health and Wellbeing Board in the City of London. Details of where Members can find further information are also included.

### 2. Healthwatch Update

2.1 Barts NHS Trust- Healthwatch City of London staff, board members and volunteers recently undertook training on Patient-led assessments of the care environment (PLACE) with Barts NHS Trust. PLACE is an annual snapshot of hospitals, hospices and independent treatment centres that puts patient wishes at the centre of the assessment process and gives organisations a clear picture of how their environment is seen by those using it, and how they can improve it.

The Healthwatch team will be taking part in PLACE assessments at St Bartholomew's hospital on 16 and 17 March and will report back on the findings. Healthwatch attended a recent stakeholder engagement event with Barts Trust and will be involved in the revised Experience & Engagement Framework

- 2.2 CityHealth directory- In January 2016 Healthwatch City of London took over the CityHealth online directory of health services in the City of London Square Mile: [www.city-health.org.uk](http://www.city-health.org.uk). It features a search facility, local maps and web links to help find health providers. On 10 February they held a focus group to consult with residents and providers in the City on what they want on their online directory. Feedback included ideas on services to be added to the directory, improvements to the keyword search bar and ideas on new design features. Healthwatch are currently working with the web designer to decide which changes can be implemented. They are checking every page for accuracy and adding keywords to every page to make searching easier. A Twitter page has been created with links to health providers and discussions on health issues.
- 2.3 Children and Young People- Over the past two months, the youth sessional worker has engaged with three different groups. Comments made by young people/parents included difficulties in finding an NHS dentist in the city, more Out of Hours GP services needed in the City, more GPs needed, long waiting times in hospital or to see specialist doctors, difficulty in getting last minute appointments at the Neaman Practice, the Neaman Practice has "always been supportive of (our) children's health needs" and limited access to other services (e.g. physio, health visiting).
- 2.4 Ophthalmology engagement work- At the request of City and Hackney CCG, Healthwatch Hackney and Healthwatch City of London carried out surveys and focus groups between December 2015 and January 2016 with users who have experience of using services for visually impaired people. This informal consultation sought views on developing a community based Ophthalmology service. The full report including recommendations and conclusion will be available publically by the next Health and Wellbeing board meeting.

Contact Officer: Janine Aldridge, Healthwatch City of London Officer, 020 7820 6787

### **3. Safer City Partnership (SCP) update**

- 3.1 2015 Festive Campaign - An independent evaluation of the Eat, Drink and Be Safe campaign run in December 2015 has been commissioned by the London Ambulance Service and is due to be completed by May. Initial indications show that alcohol related incidents were down for certain peak "party nights" over the period and there were a smaller than anticipated proportion of the overall calls to the LAS.
- 3.2 Plans for December 2016- There have been discussions between the Community Safety Team, City of London Police and the London Ambulance Service on the provision of an Alcohol Recovery Centre (ARC) for peak nights in the run up to Christmas 2016. Currently work is on-going on costings and

identifying a suitable location. As this work progresses the Community SCP will be liaising with Corporation colleagues and Square Mile Health to ensure we maximise the use of resources.

- 3.3 Violent Crime - The City of London is a safe place to socialise however there has been a significant increase in violence against the person over the last year. Much of this occurs within a night time setting. The SCP is making this a priority for the forthcoming year and City of London Police will be undertaking a review of the issue which will include external expertise. Part of this work will include looking at LAS, Accident and Emergency and GP data to ensure we are capturing a full picture of the scale and nature of the problem.
- 3.4 Prevent (Radicalisation) - To help ensure the Corporation is well placed to meet its Prevent statutory duties the Community Safety Team have been working to establish a network of Prevent Leads within each Department. We have also had an additional officer trained to deliver WRAP training (Workshop Raising Awareness of Prevent). On 24 March a Prevent Open Day took place in The Guildhall.
- 3.5 Safer City Partnership Strategy 2016-19- The finalisation of the document has been rescheduled to take account of additional strategic analysis from key partners. Input from colleagues within the Department of Children and Communities has been received. There will be opportunities for further input during April.
- 3.6 City of London Community Multi Agency Risk Assessment Conference (CCM) - A new multi-agency panel has been established to look at high risk victims, perpetrators and Anti-Social Behaviour problems. They are working with key partners to ensure that it doesn't duplicate existing work areas and is focused on problem-solving high risk cases. It will meet once a month and has already proved itself an important means of sharing information and supporting action.

Contact Officer: David Mackintosh, Community Safety Manager, 020 7332 3848.

#### **4. Square Mile Health Update**

- 4.1 Square Mile Health, the City's new tobacco, alcohol and drug service, have recruited the Clinical Nurse/ BBV & Sexual Health Lead and Corporate and Community Health and Wellbeing Trainer posts. They have subsequently seen an increase in referrals this quarter via GPs and other external organisations as well at awareness raising events.
- 4.2 Square Mile Health have held an alcohol awareness stall at Devonshire Square (this will be a quarterly event) as well as a tobacco awareness stall at Bart's Hospital to promote National No Smoking Day. Upcoming events for Q1 include awareness stalls at the Bank of England and Standard Bank, training with parents at the City of London Boys School and specialised training for the City of London Police on Novel Psychoactive Substances.
- 4.3 The QMUL smoking cessation service saw a drop in figures for Q3, however some significant changes have been made to improve access to their service.

This includes setting up 2 new city drop-ins in addition to Guildhall and holding 5 work place groups in the City over the course Q4. They have also secured a drop-in clinic in outpatients at Barts hospital ready to launch for Q1. Joint work will also be taking place with QMUL and the clinical nurse to improve pathways for pregnant women into smoking cessation services.

Contact Officer: Prachi Ranade, Commissioning and Performance Officer, 020 7332 3792.

## **5. Adult Wellbeing Partnership Update**

5.1 Established in October 2014 and becoming a formal sub-group of the Health and Wellbeing Board in February 2015, the Adult Wellbeing Partnership Board provides strategic leadership and oversight, scrutiny and challenge on initiatives that deliver adult wellbeing in the Square Mile, in particular integration. It provides an update to the Health and Wellbeing Board every six months and this is the second of its updates.

5.2 With senior partners from a number of organisations around the table, the Adult Wellbeing Partnership has focused on a number of issues but mainly on driving forward integration. Outcomes have included:

- Identifying opportunities for organisations to work together to support integration – for example housing identifying options for further integration around carers and care navigators
- Endorsing the City Care Navigator approach and the impact it has had in terms of providing integrated and seamless services for City of London residents. Identification of potential sources for exploration to mainstream funding of care navigators
- Developing a collective understanding of issues around hospital admissions from the Neaman Practice
- Identifying issues to be raised at cross departmental meetings – for example a single reporting system for Anti-Social Behaviour which was raised at a meeting between DCCS and consumer and market protection

5.3 The Partnership also receives regular updates from the CCG on One Hackney and City (integrated care pilot) and from the Integrated Care Programme Board. Updating the partnership allows a space to identify and raise any City specific issues.

Contact Officer: Ellie Ward, Integration Programme Manager, 020 7332 1535.

## **6. Child Poverty Update**

6.1 According to latest figures in 2013, 11% of all children (under 20) resident in the City were living in poverty. This figure is a relative poverty measure defined as the proportion of children living in families where their income is less than 60% of the median income. There are major differences in the proportion of children

living in poverty between geographical areas. Families in Poverty are both workless and working. Parental employment is key to lifting families out of poverty. However, there are some key challenges around employment; many families in poverty are lone parent households or households where one parent is already working. As parents are both income-poor and time-poor, affording and scheduling childcare is a challenge. There is also increasing concern for families who are in employment but on a low income supplemented by benefits.

- 6.2 Living in poverty is a threat to a child's wellbeing and can affect their level of development. This can also result in a lack of ambition for children from poorer families. The City is therefore planning to develop a Child Poverty Strategic Action Plan with input from stakeholders during 2016 to tackle child poverty, raise aspirations and improve outcomes for children and increase family incomes through employment opportunities for parents. A first draft of this plan will be ready by the end of April 2016 for consultation.

Contact Officer: Poppy Middlemiss, Strategy Officer- Health and Children, 020 7332 3002.

## **7. Bridge Sign Extension**

- 7.1 The Suicide Prevention Action Plan was signed off at the Health and Wellbeing Board on 29<sup>th</sup> January 2016. One of the actions on this plan is the 'Bridge Pilot', where signs with the Samaritan phone number have been placed in 6 locations on London Bridge in order to encourage a vulnerable person to seek help.

- 7.2 City of London Police cover five bridges on the Thames: Blackfriars, Tower, London, Southwark and the Millennium Bridge. Of 214 calls to the police regarding threats of suicide from bridges in London in 2014, 105 of these occurred from these bridges and 21 of 43 suicide attempted occurred from these bridges. The first responders to a suicide attempt on the Thames are the Royal National Lifeboat Institute (RNLI) who are supported by the Marine Policing Unit. Once a person has jumped from a bridge it is essential to get them out of the water as quickly as possible.

- 7.3 It is proposed that signs with the Samaritans free phone number be placed on each of the bridges within the city (named above). In addition to this the RNLI propose signs with emergency information be placed on the bridges to trigger the correct action should a witness see a person jump/fall from a bridge. These signs will tell the public to ring 999 and ask for the Coastguard (not the Police), which will send the request straight to the lifeboat station saving time for the RNLI to get to the person. The RNLI signs will be paid for and erected by the RNLI.

Contact Officer: Poppy Middlemiss, Strategy Officer- Health and Children, 020 7332 3002.

## 8. CityWell Launch

- 8.1 At its January meeting, the Health and Wellbeing board received a report about the City of London Corporation's employee Health and Wellbeing programme, CityWell. Members of the Health and Wellbeing Board are invited to the launch of this programme which will take place on Monday 18 April 2016. The aim of the event is to introduce Corporation employees to the programme and highlight the key elements included within it.
- 8.2 The event will commence at 10am in the Old Library and Print Room, with a welcome from Chrissie Morgan, followed by a number of talks from national health and wellbeing leaders, including Mental Health Foundation Chair Poppy Jamen and Public Health England regional director Professor Yvonne Doyle.
- 8.3 The Town Clerk will also be signing the Time to Change pledge, which will commit the Corporation to reduce stigma and discrimination surrounding mental health in the workplace.

Contact Officer: Rebecca Abrahams, Corporate HR, 020 7332 3439.

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